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FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

November 29, 2017

Provider Type(s): 65

Sign Up Now for Training on the Electronic Visit Verification System

This is an update to the Home Health Services EVV Florida Medicaid Health Care Alert Dated October 30, 2017.

The Agency for Health Care Administration (AHCA) has contracted with Centric Consulting, LLC (Vendor) to provide EVV of home health services using the AHCA EVV System (Smart Phone Mobile Application, Dashboard and Claims Portal). The transition timeline below is expected to assist providers with getting ready to use the new EVV system.

Transition timeline for fee-for-service home health providers in Miami-Dade County:

- December 18, 2017 - Providers will have access to the EVV dashboard and mobile application to begin entering users, scheduling services, and visit verification
- January 15, 2018 – Providers must begin submitting claims through the EVV claims portal

Fee-for-service home health providers in the Miami-Dade area have ongoing training opportunities available to them on the new AHCA EVV system. The training sessions will provide information to home health agency personnel on several functionalities of the AHCA EVV system including:

- How to schedule services using the AHCA EVV Dashboard
- Clocking in and out using the AHCA EVV Smart Phone Mobile Application
- Billing for services rendered using AHCA EVV Claims Portal

Home health administrators, directors of nursing, billing staff, as well as other designated individuals are encouraged to sign up and attend the training session(s) that best fit their schedule.

Step #1: Register to use the new free home health services visit verification system.

The home health agency administrator, or designee, needs to create an EVV Dashboard profile for their agency by going to the [EVV Registration](#) page. Initially, only one account will be created for one EVV System Administrator. The administrator will then be able to create additional accounts, if needed.

Step #2: Sign up for convenient free classes or webinars.

Please visit the [EVV Training](#) page to sign up for in-person and webinar training opportunities, or select and click on a preferred date and time from the list below.

AHCA EVV System (Includes the dashboard, claims, and smart phone application)			
Audience:			
Administrators and back-office system users in charge of scheduling, monitoring Direct Caregivers' visit accuracy, submitting claims, and training smart phone mobile application users			
Objectives:			
<ul style="list-style-type: none"> * Use and operate the EVV System to schedule, process, and submit claims * Log in to the dashboard and mobile app * Operate and utilize both the dashboard and mobile app accurately * Run, download, and print designated reports * Provide knowledge on how to train other users * Provide training for direct caregivers 			
In-person Class	Day	Date	Time
Location: Kovens Conference Center Florida International University (FIU) Biscayne Bay Campus 3000 NE 151st Street North Miami, Florida 33181	Tuesday	December 5, 2017	9:00 AM to 12:00 PM
EVV –Smart Phone Application Training			
Audience:			
Direct caregivers that will use the smart phone application when delivering services to recipients			
Objectives:			
<ul style="list-style-type: none"> * Log in to the mobile application * Operate and use the mobile application 			

	Day	Date	Time
Webinar Classes	Thursday	November 30, 2017	11:00 AM to 12:00 PM
	Thursday	November 30, 2017	1:30 PM to 2:30 PM
	Thursday	November 30, 2017	3:00 PM to 4:00 PM
	Thursday	November 30, 2017	6:00 PM to 7:00 PM

The new AHCA EVV System may allow the use of EVV third-party integration, meaning that home health providers who have an approved integratable EVV system may continue to use it to capture and send EVV data to the EVV Claims system for billing. Providers who are interested in EVV third-party integration should contact the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: ahcaevv@4tellus.com.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

COMPLAINTS OR ISSUES? ON LINE https://apps.ahca.myflorida.com/smmc_cirts/ | **CALL** 1-877-254-1055

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