



FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

December 14, 2017

Provider Type(s): 65

Home Health Agency Registration in the Electronic Visit Verification System

Update to the Home Health Services Electronic Visit Verification (EVV) Florida Medicaid Health Care Alert Dated November 30, 2017

The Agency for Health Care Administration (AHCA) has contracted with Centric Consulting, LLC (Vendor) to provide Electronic Visit Verification (EVV) of home health services using the AHCA EVV System (Smart Phone Mobile Application, Dashboard and Claims Portal).

Fee-for-service home health agency administrators in the Miami-Dade area must register their home health agency in the AHCA EVV system to be able to schedule services or submit claims for billing.

How to register to use the new free home health services visit verification system.

- The home health agency administrator, or designee, needs to create an EVV Dashboard profile for their agency by going to the [EVV Registration](#) page. Only one account will be created initially for one EVV System Administrator. The administrator will then be able to create additional accounts, if needed.

The below transition timeline is expected to assist providers with getting ready to use the new AHCA EVV system.

Transition timeline:

- December 15, 2017 - Providers will receive AHCA EVV system access credentials via email
- December 18, 2017 - Providers will have access to the EVV dashboard and mobile application to begin entering users, service scheduling, and visit verification
- January 15, 2018 – Providers must submit claims through the AHCA EVV claims portal

Fee-for-service home health providers and caregivers in the Miami-Dade area are encouraged to visit the AHCA EVV website for training materials: <http://ahcaevv.4tellus.com/index.php/documents>. Providers may also request one-on-one technical assistance and training by contacting the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: ahcaevv@4tellus.com. The training materials will cover functionalities of the AHCA EVV system including:

- How to schedule services using the AHCA EVV Dashboard
- Checking in and out using the AHCA EVV Smart Phone Mobile Application
- Billing for services rendered using AHCA EVV Claims Portal

The AHCA EVV System may allow the use of EVV third-party integration for approved integratable systems. Third-party integration means that home health providers who have an EVV system may continue to use it to capture and send EVV data to the EVV Claims system for billing. Providers who are interested in EVV third-party integration should contact the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: ahcaevv@4tellus.com.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

COMPLAINTS OR ISSUES? ON LINE https://apps.ahca.myflorida.com/smmc_cirts/ | **CALL** [1-877-254-1055](tel:1-877-254-1055)

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 34 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).

Agency for Health Care Administration | [2727 Mahan Drive, Tallahassee, FL 32308](http://2727MahanDriveTallahasseeFL32308) | <http://ahca.myflorida.com>

This message was sent from Florida Agency for Health Care Administration to jose.vazquez@centricconsulting.com. It was sent from: Florida Agency for Health Care Administration, [2727 Mahan Drive Tallahassee, FL 32308](http://2727MahanDriveTallahasseeFL32308). You can modify/update your subscription via the link below.



Manage Your Subscription