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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

June 06, 2018

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**Provider Type(s): 65**

### Sign Up Now for Training on the Electronic Visit Verification (EVV) System - Statewide

**This is an update to the Home Health Services Electronic Visit Verification (EVV) Florida Medicaid Health Care Alert Dated March 27, 2018.**

The Agency for Health Care Administration (AHCA) has contracted with Centric Consulting, LLC (Vendor) to provide EVV of home health services using the AHCA EVV System (Smart Phone Mobile Application, Dashboard and Claims Portal). The transition timeline below is expected to assist providers with getting ready to use the new EVV system.

Statewide transition timeline for fee-for-service home health providers rendering private duty nursing (PDN), home health visits (HH) and personal care services (PCS):

- May 1, 2018 - Providers across the state began receiving access to the EVV dashboard and mobile application and started entering users, scheduling services, and visit verification
- June 1, 2018 – Providers must begin submitting claims through the EVV claims portal
  - Claims for home health services (PCS, HH and PDN) rendered through May 31, 2018 dates of service should be submitted through the Medicaid Fiscal Agent for processing and payment
  - Claims for services (PCS, HH and PDN) rendered on or after June 1, 2018 must be submitted through the AHCA EVV Claims Portal.

Fee-for-service home health providers across the state have ongoing training opportunities available to them on the new AHCA EVV system. The training sessions provide information to home health agency personnel on several functionalities of the AHCA EVV system including:

- How to schedule services using the AHCA EVV Dashboard
- Clocking in and out using the AHCA EVV Smart Phone Mobile Application
- Billing for services rendered using AHCA EVV Claims Portal

Home health administrators, directors of nursing, billing staff, as well as other designated individuals are encouraged to sign up and attend the training session(s) that best fit their schedule.

**Step #1:** Register to use the new free home health services visit verification system.

The home health agency administrator, or designee, needs to create an EVV Dashboard profile for their agency by going to the [EVV Registration](#) page. Initially, only one account will be created for one EVV System Administrator. The administrator will then be able to create additional accounts, if needed.

**Step #2:** Podcasts.

Please visit the [EVV Training](#) page for podcasts and other training materials on how to use the EVV system.

The AHCA EVV System may allow the use of EVV third-party integration for approved integratable systems. Third-party integration means that home health providers who have an EVV system may continue to use it to capture and send EVV data to the EVV Claims system for billing. Providers who are interested in EVV third-party integration should contact the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: [ahcaeuv@4tellus.com](mailto:ahcaeuv@4tellus.com).

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**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)

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