



RICK SCOTT  
GOVERNOR

JUSTIN M. SENIOR  
SECRETARY

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# FLORIDA MEDICAID

*A Division of the Agency for Health Care Administration*

## Florida Medicaid Health Care Alert

August 28, 2018

### Provider Type(s): 65

## Fee-for-Service Home Health Providers Must Use the AHCA Electronic Visit Verification (EVV) System for Claims Submission - Statewide

**This is an update to the Home Health Services Electronic Visit Verification (EVV) Florida Medicaid Health Care Alert Dated June 6, 2018.**

Effective October 1, 2018, fee-for-service private duty nursing (PDN), home health visits (HH) and personal care service (PCS) providers across the state must submit claims for home health services rendered through the AHCA EVV claims system.

Home health agency administrators and billing entities are advised of the following:

- Claims for home health services (PCS, HH and PDN) rendered through September 30, 2018 dates of service may be submitted through the Medicaid Fiscal Agent Provider Web Portal for processing and payment.
- Claims for services (PCS, HH and PDN) rendered on or after October 1, 2018 must be submitted through the AHCA EVV Claims Portal.

Providers have the option to continue using their own EVV third-party system, in lieu of the AHCA EVV claims system if approved by the Agency. However, the providers' EVV third-party system must be interoperable with the AHCA EVV claims system for billing purposes in order to be approved for continued use. Providers who are interested in EVV third-party option should contact the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: [ahcaevv@4tellus.com](mailto:ahcaevv@4tellus.com).

**QUESTIONS?** [FLMedicaidManagedCare@ahca.myflorida.com](mailto:FLMedicaidManagedCare@ahca.myflorida.com)

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Agency for Health Care Administration | 2727 Mahan Drive, Tallahassee, FL 32308 | <http://ahca.myflorida.com>