



FLORIDA MEDICAID

A Division of the Agency for Health Care Administration

Florida Medicaid Health Care Alert

March 09, 2018

Provider Type(s): 65

Sign Up Now for Training on the Electronic Visit Verification (EVV) System - Statewide

The Agency for Health Care Administration (AHCA) has contracted with Centric Consulting, LLC (Vendor) to provide Electronic Visit Verification (EVV) of home health services using the AHCA EVV System (Smart Phone Mobile Application, Dashboard and Claims Portal).

Training opportunities are available to fee-for-service home health providers on the new AHCA EVV system statewide. The training sessions will provide information to home health agency personnel on several functionalities of the AHCA EVV system including:

- Scheduling services using the AHCA EVV Dashboard
- Clocking in and out using the AHCA EVV Smart Phone Mobile Application
- Billing for services rendered using AHCA EVV Claims Portal

Home health administrators, directors of nursing, billing staff, and other appropriate individuals are encouraged to sign up and attend the training session date(s) and time(s) that best fits their schedule.

Step #1: Register to use the new free home health services visit verification system.

The home health agency administrator, or designee, needs to create an EVV Dashboard profile for their agency by going to the [EVV Registration](#) page. Only one account will be created initially for one EVV System Administrator. The administrator will then be able to create additional accounts, if needed.

Step #2: Sign up for convenient free in-person classes or webinars.

Training will be provided statewide in Tallahassee, Jacksonville, Tampa, Orlando, and Palm Beach. Training locations, dates, and times for Tallahassee and Jacksonville are available now. Details for the remaining locations will be available soon.

Please visit the [EVV Training](#) page to sign up for available in-person and webinar training opportunities, or select and click on a preferred date and time from the list below.

AHCA EVV System (Includes the dashboard, claims, and smart phone mobile application)			
Audience: Administrators and back-office system users in charge of scheduling, monitoring Direct Care Givers visit accuracy, submitting claims, and training smart phone mobile application users.			
Objectives:			
* Use and operate the EVV System to schedule, process, and submit claims			
* Log in to the dashboard and mobile app			
* Operate and utilize both the dashboard and mobile app accurately			
* Run, download, and print designated reports			
* Provide knowledge on how to train other users			
* Provide training for direct caregivers			
In-person Classes	Day	Date	Time
Tallahassee			
Holiday Inn & Suites 2725 Graves Road Tallahassee, FL 32303	Wednesday	March 14, 2018	1:00 PM to 4:00 PM
	Wednesday	March 14, 2018	6:00 PM to 9:00 PM
Agency for Health Care Administration 2727 Mahan Drive Building 3 , Conference Room A Tallahassee, FL 32308	Thursday	March 15, 2018	9:00 AM to 12:00 PM
Jacksonville			
UF Health Jacksonville 655 W. 8th Street Jacksonville, FL 32209	Wednesday	March 21, 2018	1:00 PM to 4:00 PM
	Wednesday	March 21, 2018	6:00 PM to 9:00 PM
	Thursday	March 22, 2018	9:00 AM to 12:00 PM
Webinar Classes			
	Tuesday	March 27, 2018	9:00 AM to 12:00 PM
	Tuesday	March 27, 2018	1:00 PM to 4:00 PM
EVV – Smart Phone Mobile Application Training			
Audience: Direct care givers that will use the smart phone mobile application when delivering services to recipients			

Objectives:			
* Log in to the mobile application			
* Operate and utilize the mobile application			
In-person Classes	Day	Date	Time
Tallahassee			
Agency for Health Care Administration 2727 Mahan Drive Building 3 , Conference Room A Tallahassee, FL 32308	Thursday	March 15, 2018	1:00 PM to 2:00 PM
	Thursday	March 15, 2018	2:30 AM to 3:30 PM
Jacksonville			
UF Health Jacksonville 655 W. 8th Street Jacksonville, FL 32209	Thursday	March 22, 2018	1:00 PM to 2:00 PM
	Thursday	March 22, 2018	2:30 AM to 3:30 PM
Webinar Classes	Wednesday	March 28, 2018	11:00 AM to 12:00 PM
	Wednesday	March 28, 2018	1:30 PM to 2:30 PM
	Wednesday	March 28, 2018	3:00 PM to 4:00 PM

The new AHCA EVV System may allow the use of EVV third-party integration for approved integratable systems. Third-party integration means that home health providers who have an EVV system may continue to use it to capture and send EVV data to the EVV Claims system for billing. Providers who are interested in EVV third-party integration should contact the AHCA EVV Customer Support Line toll-free at 1-833-AHCA-EVV (1-833-2422-388) or via email: ahcaeuv@4tellus.com.

QUESTIONS? FLMedicaidManagedCare@ahca.myflorida.com

COMPLAINTS OR ISSUES? ON LINE https://apps.ahca.myflorida.com/smmc_cirts/ | **CALL** 1-877-254-1055

The Agency for Health Care Administration is committed to its mission of providing "Better Health Care for All Floridians." The Agency administers Florida's Medicaid program, licenses and regulates more than 45,000 health care facilities and 37 health maintenance organizations, and publishes health care data and statistics at www.FloridaHealthFinder.gov. Additional information about Agency initiatives is available via [Facebook \(AHCAFlorida\)](#), [Twitter \(@AHCA_FL\)](#) and [YouTube \(/AHCAFlorida\)](#).

Agency for Health Care Administration | [2727 Mahan Drive, Tallahassee, FL 32308](#) | <http://ahca.myflorida.com>

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